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#### Calendar



### Filters





If a user wishes to display one staff member's rota, click on the other staff members to remove there information.

If a user wishes to remove any of the filters below, click on the name of the filter.



#### Notes



# **Edit Staffing**

Staffing details are added manually by the **Gallery Manager**. The planner can only be updated in advance; the current date and past dates cannot be edited:

Click on the date that requires updating – The selected box will highlight. From the top of the screen, select the Edit Staffing tab



All gallery staff members will be displayed; this includes a tab for gallery cover staff. Select the required staff member

Working - 01/02/2019	×
Elizabeth Grant	
Emma Bryon	
Hannah Adamowicz	
Add Cover	
	Close

Select the required shift Start Time and End Time – Use the arrow up and down keys or enter the time in manually  $\rightarrow$  Select Save

Working - 01/02/2019	)					×
Elizabeth Grant						
Start Time:	09:00	×≎	End Time:	18:00	Save	_
						Close

The selected shift will now be displayed alongside the selected member of staff  $\rightarrow$  Select Close

/orking - 01/02/2019	×
Elizabeth Grant	Working 09:00 until 18:00
Emma Bryon	
Hannah Adamowicz	
Add Cover	
	Close

If adding a cover member of staff, select the Add Cover tab

Using the **Consultant** drop down box, select the **Consultant** that is covering in the gallery  $\rightarrow$  Select the required shift **Start Time** and **End Time** – Either use the arrow up and down keys or enter the time in manually  $\rightarrow$  Select **Save**  $\rightarrow$  Select **Close** to return to the calendar

Add Cover						
Concultant	Calaat	- Consulta				
Jonsuitant.	Select	a consulta	nt			
Start Time:	:	\$	End Time:	:		Save <
					<b>^</b>	

Once the shifts have been added, the details will be displayed on the calendar on the selected date, as well as on the cover consultants home gallery calendar



Default times can be set. Select Edit Staffing → Select Set Default Times

Working - 21/03/2019	×
Set Default Times	
Elizabeth Grant	
Emma Bryon	
Hannah Adamowicz	
Add Cover	
Clos	æ

#### Enter the default Start Time and End Time $\rightarrow$ Select Save

Working - 21/03/2019	)			×
Set Default Times	5			
Start Time:	09:00	End Time:	17:30	
				Close

# Copy Day

If the same members of staff are in on multiple days, the data can be copied and added to multiple dates on the calendar:



Click on the date required to copy - The selected box will highlight. From the top of the screen, select the Copy Day tab

Click on the date/s for the shifts displayed at the top of the screen to be copied to – To unselect, select the same date twice  $\rightarrow$  Select Save



The details of the shifts will now be displayed on the calendar	

uary 20	019		month week
Thu	Fri	Sat	Sun
	1	2	3
	9:00 - 18:00 Elizabeth G	9:00 - 18:00 Emma Bryo	9:00 - 18:00 Hannah Ada
		9:00 - 18:00 Hannah Adi	9:00 - 18:00 Emma Bryo

# Sick Days

Sick days are added manually by the gallery.



Select the correct day  $\rightarrow$  Select the Add Sickness icon next to the correct staff member

Confirm the details are correct  $\rightarrow$  Select Save



The details will be displayed on the selected day



## Add a Note

Notes are added manually by the gallery.

Click on the date that requires a note - The selected box will highlight. From the right hand side of the screen, select the Add icon next to Notes



In the text box, enter the note details (Maximum of 100 characters) → Select Save. A Pencil icon will be displayed on the dates where a note has been added

Note	×				
Gallery closed for Trade show		 <i>G</i> <sup>*</sup>	11	12	
70 characters remaining					
	Close Save				

When a date with a note is selected, the note will be displayed in the notes section on the right hand side of the screen. To edit the note, select the Edit icon, to delete the note, select the Red Cross

No	otes		+	
- AT	Gallery closed	×	←	
Но	ome Appointmei	+		
Eve	ents			
	No	Events		
Sa	les Lead Actions			
	No Sales	Lead Actions		

# Home/Gallery Appointment

A home/gallery appointment is added manually by the gallery.

Click on the arranged appointment date - The selected box will highlight. From the right hand side of the screen, select the Add icon next to Appointments

8	9	
9:00 - 18:00 Emma Bryc	9:00 - 18:00 Elizabeth Gi	Appointments +
9:00 - 18:00 Hannah Ada	9:00 - 18:00 Hannah Ada	
		No Appointments
		←

From the Type field, select Home or Gallery. From the Client field, select the Search icon

Appointment	
Туре	Home
Client:	٩ 🔶
Date:	09/09/2019
Start Time:	: End Time::
Consultant:	Select a Consultant •
Notes:	
Address:	Select an Address •
	Back Save

#### Enter the clients Surname, Postcode and Email Address (All fields must be completed) → Select Find

Surname	
Medley	
Post Code	•
B23 5YP	
E-Mail	
test@test.com	
Find	

#### Select the correct client by clicking on the client line

Search Client			
Name	Post Code	E-Mail	
Justin Medley	B23 5YP	test@test.com	<del>&lt;</del>
Back			

Enter and select the appointment details – Complete all fields

Home Appointment			
Client:	Justin Medley	Q	
Date:	09/02/2019		
Start Time:	10:00 End Time:	12:00	
Consultant:	Hannah Adamowicz	· <del>&lt;</del>	
Notes:	Home approval - <u>Akiyama</u> and Simon	Kenny.	
			•
		2.0.0	

Once all fields are complete, select Save. The appointment will be saved and displayed on the calendar. When a date with a home/gallery appointment is selected, the details will be displayed on the right hand side of the screen

		Notes	-
		No Notes	
8	9	Appointments	+
9:00 - 18:00 Emma Bryc	9:00 - 18:00 Elizabeth Gi	Llannah Adamawian visiting	luctio Modlov
9:00 - 18:00 Hannah Ada	9:00 - 18:00 Hannah Ada	10:00 - 12:00	lustin Mealey
	10:00 - 12:00 Hannah Ad	Home approval - Akiyama an Kenny.	d Simon

## Sales Lead Action

All sales leads are added manually onto the CRM – A next action date must be added for the action to be displayed on the calendar:

Once a sales lead has been added to the CRM, select Save. Select a Next Action and a Next Action Date. Enter the details in the Details text box  $\rightarrow$  Select the Add tab

Sales Lead				(	×
Gallery:	Whitewall Lichfield		Consultant:	Head Office Managed	٧
Artist:	Simon Kenny		Medium:	Original	
Lead Source:	Walk In		Status:	Hot	
Max. Spend:	4,000.00		Campaign:	-Select Campaign-	٧
Head Office:					
Date Assigned	d: 24/09/2019		Next Action:		
(500 chars.)	Would like to view AS	SAP.	-		
Actions	Products			¥	
Action:	TelephoneAndEmail	•	Date: 25/09/	/2019 🗐 🕑	
Details:	Email image and cal	l when a	artwork is in ga	illery	÷
Date 🔺	Туре	Desc	ription		
					•
					Ψ.
				Add	-

The sales lead action will be saved and displayed on the calendar. When a date with a sales lead action is selected, the details will be displayed on the right hand side of the screen

		Sale	es Lead Actions
<b>2</b> 4	<b>)</b>	Hea Em gal Sta	ad Office Managed to Telephone and nail Leanne Test nail image and call when artwork is in lery tus: Hot ue: £4,000
1 Appointment	1 Sales Lead Action	Arti	ist: Simon Kenny
10:00 - 18:00 Elizabeth Gran	10:00 - 18:00 Hannah Huds	, Me	dium: Original
10:00 - 18:00 Hannah Hudsc			

# Holiday Request



Holiday allowance, booked holidays, pending holiday requests and remaining holidays will be displayed

1 August 2019 - 31 July 2020		
Allowance	Booked	
22.0	6.0	
Pending	Balance	
1.0	16.0	

From the Type field select Holiday or Lieu  $\rightarrow$  Select the holiday Start Date (Type this in manually or use the calendar icon)  $\rightarrow$  Select an End Date or enter the number of days in the Totals Days field (This will automatically generate the end date)  $\rightarrow$  Select Submit Request

ype:	Holiday	•
tout Date:	22/22/2222	
tart Date:	22/02/2019	
nd Date:	23/02/2019	•
otal Davs:	2	

Any Pending Approval Requests will be displayed at the bottom of the screen (There is an option to cancel if required). Any approved absences are displayed on the right hand side of the screen

My Pending Appro	val Requests	1			My Approved Ab
From Date	To Date	Total Days	Туре		From Date
22/02/2019	23/02/2019	2.0	Holiday	Cancel	31/03/2019
	20,02,2010				12/03/2019
					22/02/2010

My Approved Absen	ces		
From Date	To Date	Total Days	Type
31/03/2019	01/04/2019	2.0	Holiday
12/03/2019	12/03/2019	1.0	Holiday
22/02/2019	23/02/2019	2.0	Holiday

Select the Calendar tab to return to the calendar

Artbook Planner Calendar My Absences

The Pending Holiday Request will be displayed on the calendar. When the holiday request is approved by the relevant approver, the colour on the calendar will change to a solid colour

22	23	22	2
🔶 Hannah Adamowicz		Hannah Adamowicz - Hol	•
9:00 - 18:00 Elizabeth Grant			
9:00 - 18:00 Hannah Adamo			

The filters on the left hand side of the screen will also update once holidays are approved



### Deliveries

Delivery days are automatically generated. When a date with a delivery is selected, all items **Due on Delivery** and **Gallery Returns** will be displayed at the bottom of the screen – Artwork title and image:



### Events

Events dates are automatically generated. When a date with an event is selected, details with regards to the event will be displayed on the right hand side of the screen:



